



## MAESTRO USER TIERS

We know that your organization needs several tiers to effectively manage your valunteer and staff access to the system. We are pleased to offer the following user tiers:

| Volu   | unteer | Committee<br>Member | Committee<br>Chair | Board<br>Member | Exec Committee/<br>Staff | Admin  | Owner |
|--|--------|---------------------|--------------------|-----------------|--------------------------|--------|-------|
| BUSINESS INFORMATION   |        |                     |                    |                 |                          |        |       |
| Can see Primary Business Information                             |        | X                   | X                  | X               | X                        | X      | Χ     |
| Can edit/add Contact Report                                      |        |                     |                    | X               | X                        | Χ      | Χ     |
| Can edit all Business Information                                |        |                     |                    |                 | X                        | Х      | Χ     |
| CONTACT INFORMATION  |        |                     |                    |                 |                          |        |       |
| Sees Primary Contact Information for Contacts                    | Χ      | X                   | X                  | X               | X                        | X      | X     |
| Can edit/add Contact Report                                      |        |                     |                    |                 |                          |        |       |
| Can edit all Contact Information                                 |        |                     |                    |                 |                          |        |       |
| PROPERTY INFORMATION   |        |                     |                    |                 |                          |        |       |
| Sees Primary Information and Business in Properties              |        | X                   | X                  | X               | X                        | Х      | X     |
| Can edit/add Contact Report  Can edit all Property Information   |        |                     |                    | X               | X<br>X                   | X      | X     |
| · ·  |        |                     |                    |                 | ^                        | ^      | ^     |
| WORK PLANS   | X      | v                   | V                  | v               | V                        | V      | V     |
| Sees tasks that are directly related to them Sees all work plans | X      | X                   | X                  | X               | X<br>X                   | X<br>X | X     |
| Can edit all work plans that are a "Manager" or "Owner" of       |        | ^                   | X                  | X               | X                        | X      | X     |
| Can edit all work plans  |        |                     | Α                  | X               | X                        | X      | X     |
| ORGANIZATIONAL TOOLS   |        |                     |                    |                 |                          |        |       |
| Can use all organizational tools                                 |        |                     |                    |                 | Х                        | Х      | Х     |
| Can add users  |        |                     |                    |                 |                          | Х      | Χ     |
| REPORTING  |        |                     |                    |                 |                          |        |       |
| Can generate and view reports                                    |        |                     |                    | X               | X                        | Х      | X     |
| EVENTS   |        |                     |                    |                 |                          |        |       |
|  | Χ      | X                   | X                  | X               | Χ                        | Χ      | Χ     |
| Can edit events  |        |                     |                    | X               | X                        | X      | Χ     |
| MANAGING MAESTRO BILLING   |        |                     |                    |                 |                          |        |       |
| Can edit and update billing (limit one owner per community)      |        |                     |                    |                 |                          |        | X     |

<sup>\*</sup>Primary Business Information includes: phone, email, website, social media, address, hours